

Beware of a Water Bill Telephone Scam

West Hempstead Water District residents, including those we service in Franklin Square and Garden City South, should be aware that individuals have been posing as representatives of the WHWD, and calling residents.

The scammers have told residents that their water bill is past due, and unless an immediate payment is made over the phone or at a commercial location, (not the WHWD Offices), their water will be shut off.

These scam calls are being made using technology to make it appear on Caller ID that the call is originating from the West Hempstead Water District, and shows the District's emergency phone number.

Residents are advised to **NOT** make any payments to these individuals.

Rest assured that the West Hempstead Water District will **NEVER** call a resident regarding an outstanding balance, and would **NEVER** turn the water off to a residential home due to late payment.

If you believe that you were a victim of this scam, you should call the Nassau County Police immediately to file a report.