



**WEST  
HEMPSTEAD  
WATER  
DISTRICT**

# H<sub>2</sub> REPORT

A PUBLICATION OF THE  
WEST HEMPSTEAD  
WATER DISTRICT  
**SPRING 2021**

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# Setting the Standard for Water Treatment



The West Hempstead Water District has been maintaining and delivering the highest quality water to the residents of West Hempstead, Garden City South and a large portion of Franklin Square since 1926. That's 95 years of dedicated and professional service.



Construction taking place at Seventh Street Facility

## What is AOP?

Technically speaking, oxidation is a reaction that involves the moving of electrons in a substance. Advanced Oxidation Process (AOP) is a highly regarded solution that removes organic and inorganic materials from drinking water. The primary treatment mechanism involves the reaction of UV light with a strong oxidizing agent like hydrogen peroxide or chlorine to generate highly reactive hydroxyl radicals. The final processing goes through a Granular Activated Carbon filter to remove the contaminants from the water.

That legacy continues today as the District enters a new era in treatment technology. After many long months of construction, the Seventh Street Facility is gaining a full upgrade and will be brought online this summer to meet the demand of the peak pumping season.

"This is a milestone moment for for The West Hempstead Water District," said Chairman of the Board C. John Sparacio. "Working closely with my fellow Commissioners, our superintendent and talented engineers, we put a plan together well in advance of any state-issued standards on water treatment in order for us to responsibly treat our water and obtain a near zero detection of any organic and emerging compounds. Today, I'm happy to report that upgrades at Seventh Street are near completion."

That's good news for consumers as the Seventh Street Facility is one of the most active well sites within the District. The added treatment will also help to provide a steady and continuous flow of water to fight fires and the District will continue to deliver great-tasting water to the tap of consumer households.

Included within the upgrades is the implementation and installation of an Advanced Oxidation Process (AOP) system, which is the most technologically advanced treatment and a proven solution to remove compounds from drinking water. Additional infrastructure upgrades to Seventh Street will be completed at the same time that the AOP system goes online this summer.

Continued on page 3...

# SUPERINTENDENT'S CORNER



While we anxiously await warmer weather and times of normalcy, I look back at all we've accomplished here within the District... especially during one of the most arduous times of our generation. The coronavirus pandemic reared its ugly head on the entire planet, and while the world came to a screeching halt for months, the WHWD continued to forge ahead. Our work is essential, and we continued to deliver an uninterrupted supply of quality water each and every day. Construction at our Seventh Street Facility never stopped and we never missed a beat. I'm extremely proud of our staff and their commitment to the job and to our community.

I'd also like to thank all of our consumers for your patience during our construction phase as we're moving along expeditiously. Our goal is to implement the installation of the most advanced water treatment technology possible that will last for decades upon decades, not just for today.

Another goal within our District is water conservation. Years ago we implemented a conservation plan to reduce water usage by 15 percent during the peak pumping months of May through September. We kindly ask our residents to be mindful of this and not overwater this season. Within this newsletter are several helpful tips and suggestions you can follow at home.

This is my first Superintendent's Corner and I am fortunate to have learned from one of the best in the water industry, Mr. Robert York. My pledge is to be as responsive, dedicated and innovative as Mr. York was to the District and our community.

Please continue to stay safe and healthy!

**Jason Belle**  
Superintendent

# WHWD TAKES A BOW

What an honor for the West Hempstead Water District receiving not one... not two... but three award distinctions for the new elevated storage tank at the Birch Street Facility. And we have the hardware to prove it!



- **PROJECT OF THE YEAR:**  
AWWA New York Section –  
"Groundwater Elevated Storage"
- **DIAMOND AWARD:**  
ACEC New York – "Replacement of Birch Street Elevated Storage Tank"
- **NATIONAL FINALIST:**  
ACEC National – "Replacement of Birch Street Elevated Storage Tank"

## SUPERINTENDENT BELLE NAMED SECRETARY OF LIWC



Earlier this year Superintendent Jason Belle was named Secretary of the Long Island Water Conference (LIWC). He will serve a one year term. West Hempstead Water District Commissioners and its Superintendent are active members of LIWC, a regional organization comprised of water suppliers, engineers and officials of various governmental regulatory agencies.

## NEW ONLINE BILL PAY SYSTEM

The WHWD has a new and convenient online bill pay system. "Our consumers spoke, and we listened," commented Water Commissioner Joseph M. Marando. "By partnering with a credible third-party processor, we've made it faster and easier for our consumers to pay their water bill online."

All major credit cards are accepted, or consumers may use a checking account.

A \$3.95 convenience fee will be charged by the third party processor for all online payments. The District does not receive any portion of the fee. All electronic payments are made through a secure Automated Clearing House (ACH) Network to help speed payment and save resources!

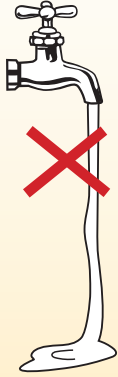


If you haven't signed up yet, what are you waiting for? Simply go to: [www.westhempsteadwater.org/billing](http://www.westhempsteadwater.org/billing)

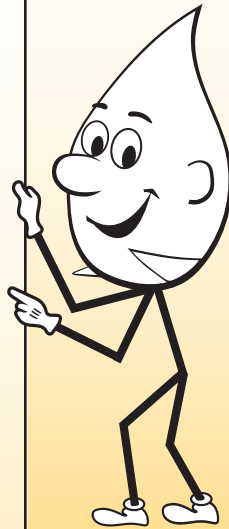
Follow the easy steps to register your account or log in as a returning customer.

# Conservation Tips for Outdoor Water Usage

Here are some helpful suggestions for you to help conserve water during the summer season.\*



- Check all outside hoses and connections against leaks and possible winter damage.
- Avoid wasting water by installing a spring-loaded shutoff nozzle on garden hoses.
- Keep the length of your lawn approximately two inches long. This will help reduce evaporation and require less watering.
- When you're finished mowing, leave the grass clippings on the lawn to boost water retention.



For more tips, visit our conservation page on our website:  
[www.westhempsteadwater.org/conservation](http://www.westhempsteadwater.org/conservation)

\* Source: [www.awwa.org](http://www.awwa.org)

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## Setting The Standard



“Our water meets and exceeds all standards and regulations set by local and state health departments, as well as any new regulations and standards set last year by New York State,” commented Water Commissioner Kenneth P. Wenthen, Jr. “As voter-elected commissioners who live in the same neighborhood as our residents and consumers, we take this responsibility very seriously and we pride ourselves in bringing in the latest technology to achieve our water treatment goals.”

# 95 YEARS OF DEDICATION TO OUR COMMUNITY

## Local Control Does it Best

2021 marks the 95th anniversary of the West Hempstead Water District. As a commissioner-elected District, we are always at your service and that's our number one priority, 24/7/365.

Our 32,000 consumers continuously count on us, and we will always deliver. As we look back on our accomplishments, it's important to share what makes our District special. Here's a few reasons why we believe no one does it better than local control:

- All taxes and fees stay within the District. Dollars are not sent to a regional entity for arbitrary redistribution by appointed decision makers who may live miles away from West Hempstead.
- Water is the lowest utility cost in West Hempstead – by FAR!
- Our water tastes great, too! WHWD won for best tasting water in Nassau County on two different occasions over the past decade.
- WHWD invests in aggressive preventive maintenance and regular infrastructure upgrades within budget.
- The District performs hundreds of quality control tests per year and dozens of service calls per week.
- Our average response time to water emergencies is less than 20 minutes!
- Our commissioners are proud, local residents and part of the neighborhood. Local management for local residents.

**Thank you for your continued support!**

1926  
WHWD HEADQUARTERS ESTABLISHED



1946  
FORMER COMMISSIONERS AND SUPERINTENDENT



1952  
FORMER SUPERINTENDENTS (L TO R): VAUGHAN AND J. ROBERT YORK WITH EMPLOYEE



2019  
NEW WATER TANK REPLACES OLD TOWER



2021  
CURRENT COMMISSIONERS (L TO R): JOSEPH M. MARANO, KENNETH P. WENTHEN, JR. AND CHAIRMAN OF THE BOARD G. JOHN SPADACH





## 2020 Annual Drinking Water Quality Report

Our water meets and exceeds all local, state and federal regulations and our latest report can be found online at:

[www.westhempsteadwater.org/water-quality-report/](http://www.westhempsteadwater.org/water-quality-report/)

If you would like a copy mailed to your home, please call (516) 483-1180

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EMERGENCY: (516) 483-1180, EXT. 5  
(for non-business hours)

Board of Commissioners:  
Chairman: C. John Sparacio  
Treasurer: Joseph M. Marando  
Secretary: Kenneth P. Wenthen, Jr.

Superintendent: Jason Belle  
Secretary to the Board: Frederick Kurz

Board Meetings:  
Virtual Board Meetings are held each Wednesday at 5 p.m.  
For more information visit our website.

Memberships:  
AWWA: American Water Works Association  
AWWANY: American Water Works Association New York Section  
LIWC: Long Island Water Conference  
NSWCA: Nassau Suffolk Water Commissioners' Association

## POSTAL PATRON

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# Irrigation Rules and Regulations

To help alleviate the sharp increase in water usage during the peak pumping months of the summer, we ask all consumers to be mindful of water conservation and limit your lawn and landscape irrigation.

Please abide by the following rules per Nassau County Ordinance as they apply to automatic, time-controlled sprinkler systems and manually operated irrigation:

- No watering between the hours of 10:00 a.m. and 4:00 p.m.
- Residents with even house numbers may water on even dates.
- Residents with odd house numbers may water on odd dates.
- Premises without numbered addresses may water on even dates.
- Watering is not permitted on the 31st of any month.

If you have an irrigation system, the installation and testing of a backflow device is mandatory. Call the District at (516) 483-1180 and we'll provide you with proper instruction and information.

