



WEST
HEMPSTEAD
WATER
DISTRICT

A PUBLICATION OF THE
WEST HEMPSTEAD
WATER DISTRICT
SPRING 2022

H₂ REPORT

TABLE OF CONTENTS:

NEW WATER
TREATMENT FACILITY
OPENS **P.1**

SUPERINTENDENT'S
CORNER **P.2**

TESTING BACKFLOW **P.2**

EZ ONLINE BILL PAY **P.2**

WATER MAIN AND
HYDRANT FLUSHING
PROGRAM **P.2**

CHECKING FOR LEAKS
IN THE HOME **P.3**

GREEN KNOWLEDGE **P.3**

PLANNING FOR
WATER'S FUTURE **P.4**

WHWD Ushers in A New Era in Water Treatment Technology Seventh Street Facility Opens



After two years of planning, design and construction, the West Hempstead Water District (WHWD) proudly announced the opening of its Seventh Street facility in March 2022. Despite unpredictable delays caused by the pandemic and ongoing supply chain challenges, this important project deserves a round of applause as the District welcomes in a new era of water treatment technology.

An impressive accomplishment, packing a massive water technology treatment plant onto a small parcel of land, all in an aesthetically pleasing design. Quiet and obscure, the plant contains an Advanced Oxidation Process (AOP) System that proactively eliminates emerging contaminants that cannot be removed using conventional methods.

Advanced Oxidation Process (AOP) is today's most technologically progressive, proven solution for the removal of 1,4-dioxane, a synthetic chemical historically used as a stabilizer for industrial solvents and found in trace amounts in products such as cosmetics, detergents, and shampoos.

"We thank our neighbors for their understanding and patience during the construction and opening phase," stated Chairman of the Board C. John Sparacio.

Since 1926, the WHWD has delivered an uninterrupted supply of water to homes, businesses and the community, vigilantly ensuring the quality meets and exceeds water standards and regulations set by federal, state and local government.



SUPERINTENDENT'S CORNER



Summer weather is upon us, and we look forward to these sunny days with you, particularly after this cold winter! The WHWD emergency and maintenance crew deserves a round of applause for its tireless efforts this year. When the temperatures dropped this January, our water mains took a beating! The commitment and fortitude of our crew is commendable.

I am extremely proud of our staff and grateful to our community for their patience and understanding through the construction of our Seventh Street Facility.

Our District is now home to one of the most advanced water treatment facilities in the entire nation. This technology ensures we're supplying high quality drinking water throughout our community.

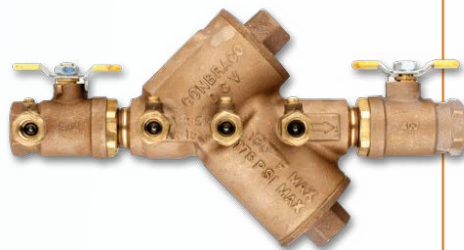
Lastly, with summer upon us, we kindly ask our residents to be mindful not to overwater this season. Please abide by the County watering ordinances. Plenty of conservation tips can be found on our new website.

Stay safe and be healthy.

Jason Belle
Superintendent

TEST THAT BACKFLOW! *IT'S THE LAW*

Backflow Devices protect the water supply from possible contamination. If you have an irrigation system (sprinkler system) or swimming pool, the installation of a backflow device is mandatory...as are annual inspections. The annual test of your backflow device needs to be performed by a certified backflow tester. After the inspection is complete, the paperwork must be submitted to the WHWD.



For a list of certified testers, call the District: **(516) 483-1180**.

For some Backflow 101, visit our website: www.westhempsteadwater.org/backflow

EZ ONLINE BILL PAY

WESTHEMPSTEADWATER.ORG/BILLING

The WHWD has made online bill pay easy and secure with the District's third-party credit card payment processing option.

This is a convenience for customers, and you now have options to make your payment. Electronic payments are made through a secure Automated Clearing House (ACH) Network. A \$3.95 convenience fee is issued for all online transactions. No part of that fee is received by the District. For the most secure transaction to avoid being overcharged, please pay your bill through our website.



WATER MAIN AND FIRE HYDRANT FLUSHING PROGRAM

The WHWD maintenance crew began our annual Water Main and Fire Hydrant Flushing Program during the later half of March. The program took approximately six full weeks to complete as the District is home to 579 fire hydrants - that's a lot of hydrants! The WHWD crew 'flushed' hydrants and water mains to remove harmless sediment build up. This process reduces rust while improving water quality.

**WHWD emergency crews
are available 24/7/365**

EMERGENCY: (516) 483-1180
Dial EXT. 5
(for non-business hours)

Checking for leaks in the home

Did you know a family of four uses more than 12,000 gallons of water per month?* Imagine how much water is wasted when you have a toilet or showerhead leak! It's not complicated to check for water leaks inside your home. **Here are some helpful tips:**

Toilets:

Old or worn-out toilet flappers (e.g., valve seal) are the major cause of leaks. Flappers are inexpensive rubber parts that can build up minerals or decay over time. Replacing them can be a quick and easy fix.

Place a drop of food coloring in the toilet tank. If any color shows up in the bowl after 10 minutes, you have a leak. Make sure you flush, and if you're not a DIY kind of person, call a licensed plumber.

Showerhead:

A showerhead leaking at 10 drips per minutes wastes 500 gallons of water a year,* the same amount of water used for 60 dishwasher loads.

Showerheads commonly leak. To remedy the situation it's best to call a licensed plumber.

* Sources: www.awwa.org



GREEN KNOWLEDGE

Keeping our greens green while protecting and preserving our water is a community effort. Adhering to irrigation schedules and testing backflow devices helps safeguard our water.

"As we all look forward to warmer days ahead, it's important that consumers recognize our irrigation rules and regulations," stated Water Commissioner Joseph M. Marando. "Nassau County Ordinances are in effect year-round, and the rules apply to time-controlled, automatic, and manually operated sprinkler systems."



No watering between the hours of 10:00 a.m. and 4:00 p.m.



Even house numbers water on even dates



Odd house numbers water on odd dates



If you don't have a house number, you water on an even date.



Watering is not permitted on the 31st of any month.



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EMERGENCY: (516) 483-1180, EXT. 5
(for non-business hours)

Board of Commissioners:
Chairman: C. John Sparacio
Treasurer: Joseph M. Marando
Secretary: Kenneth P. Wenthen, Jr.

Superintendent: Jason Belle
Secretary to the Board: Frederick Kurz

Board Meetings:
Virtual Board Meetings are held each Wednesday at 5 p.m.
For more information visit our website.

Memberships:
AWWA: American Water Works Association
AWWANY: American Water Works Association New York Section
LIWC: Long Island Water Conference
NSWCA: Nassau Suffolk Water Commissioners' Association

2021 Annual Drinking Water Quality Report

Our water meets and exceeds all local, state and federal regulations and our latest report can be found online at:

www.westhempsteadwater.org/water-quality-report

If you would like a copy mailed to your home, please call (516) 483-1180

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Planning for Water's Future

As part of the New York State Department of Environmental Conservation's plan to ensure future generations have an abundant supply of clean, safe drinking water, a 15% reduction in water usage over the next 15 years is part of our community's responsibility.

"The West Hempstead Water District supports this initiative in a number of ways," commented Water Commissioner Kenneth P. Wenthen, Jr. "We continually educate our consumers with practical tips and recommendations to implement at home."

It's a Community Effort

Visit the WHWD website for conservation ideas and resources:

www.westhempsteadwater.org/conservation

